

19th of May 2016

Head of Service, Regulatory Services

RE: Objection to the granting of a New Premises Licence for: "O Castelo LTD" Trading at: O Castelo
988-992 Harrow Road London NW10 5NT.

I am writing to you in order to present my objection to granting of a licence for live music in relation to the above premises. On the "Notice of Application for Licences" (dated 03/05/2016) it is stated that the above premises wishes to be granted a roster, which would allow for live music events between the following hours and days of the week:

Monday through to Thursday to play live music from 11am until Midnight.

Friday & Saturday to play live music from 11am until 1am.

Sunday to play live music from 11am until Midnight.

It is for the following reasons that I am objecting that the above premises cannot be granted a licence for live music:

1. Under the previous lease holders and company (Benfica Restaurant) trading at the above premises. Many complaints were made by various neighbours to Brent Council's Enforcement Officers (Environment & protection) in relation to live music being played brazenly too loud. The complaint Reference Number for this process is: SR/0380/06. Case officer MrKetan Joshi.
2. With regard to complaint Reference Number: SR/0380/06. The previous company (Benfica Restaurant) trading at the above premises, only sound insulated the ceiling between the Restaurants seating area and the apartment above (1D Greyhound Road). The previous company (Benfica Restaurant) trading at the above premises, did not sound insulate the ceilings in relation to the other two apartments above "988-992 Harrow Road London NW10 5NT". In relation to the apartment above the kitchen of "988-992 Harrow Road London NW10 5NT", NO SOUND INSULATION was installed (There is no sound insulation). These building works carried out by the previous company (Benfica Restaurant), and were carried out during the early part of 2015.
3. After the building works being carried out by the previous company (Benfica Restaurant), noise levels remained too loud due to their live music. Sometimes even louder than before these building works were carried out. After the building works many complaints were still being made by various neighbours to Brent Council's Enforcement Officers.

4. Due to the process in relation to complaint Reference Number: SR/0380/06. The previous company's owner Mr Nuno Miguel Cabral (Benfica restaurants owner), contracted a private company (Uk Building Compliance) to carry out non-destructive sound tests within "988-992 Harrow Road London NW10 5NT" and the neighbour's apartments (1D; 1E Front and 1E Back Greyhound Road NW10 5QH).

This was due to Mr Nuno Miguel Cabral dismissing virtually all of Brent Council's Enforcement Officers (Environment & protection) advice as to what Mr Nuno Miguel Cabral should be doing to resolve the impact of sound on Benfica Restaurant's adjoining neighbours.

As well as prove that Mr Nuno Miguel Cabral was right in what he had done and that all other parties were wrong. The non-destructive sound tests were carried out on the 24th of June 2015, in the premises of "988-992 Harrow Road London NW10 5NT" and those of "1D Greyhound Road NW10 5QH". The results of which showed that the insulation between these two properties did not meet Building Regulations minimum requirements and as such failed to pass Building Regulations.

As the boundary between "1D Greyhound Road NW10 5QH" and "988-992 Harrow Road London NW10 5NT" was the only area in which sound insulation had been installed and had failed to pass Building Regulations minimum requirements through these tests then the remaining non-destructive sound tests within "988-992 Harrow Road London NW10 5NT" and the neighbour's apartments "1E Front and 1E Back Greyhound Road NW10 5QH" was decided to be a waste of time and therefor the remaining sound tests were cancelled upon Mr Nuno Miguel Cabral verdict that he hadn't even insulated the boundary between "1E Front and Back Greyhound Road NW10 5QH" and "988-992 Harrow Road London NW10 5NT".

To this present day no further sound insulation has been installed between "988-992 Harrow Road London NW10 5NT" and the neighbour's apartments (1D; 1E Front and 1E Back Greyhound Road NW10 5QH) and therefor still failing to meet Building Regulations minimum requirements (nothing to this present day has been done about this infringement of Building Regulations).

5. Mr Nuno Miguel Cabral was to issue to all parties the finding of non-destructive sound tests within "988-992 Harrow Road London NW10 5NT" and the neighbour's apartments (1D; 1E Front and 1E Back Greyhound Road NW10 5QH), as part of being given access to the neighbour's apartments. But to this date nothing has been issued by Mr Nuno Miguel Cabral to the other parties involved. The company which carried out the tests have credited qualifications to carry out such testing and are called "Uk Building Compliance" (contact details- Tel:01455634855 , www.ukbuildingcompliance.co.uk).

Uk Building Compliance's lead consultant in relation to these tests is called "Luke". But they would not issue the test results due to Mr Nuno Miguel Cabral having paid for the test and no one else. However the two sound technicians who carried out the test and "Luke" have confirmed that Building Regulations minimum requirements have not been meet in relation to "988-992 Harrow Road London NW10 5NT".

6. Since the non-destructive sound tests were carried out there has been a long a continued history of noise objections in relation to "988-992 Harrow Road London NW10 5NT", due to live music. Mr Martin Wood (Environmental Health Officer Regulatory Services) and Brent Council were going to take serious legal action against Mr Nuno Miguel Cabral in relation to the noise emanating from "988-992 Harrow Road London NW10 5NT". But this legal process which Brent Council wished to put through the judicial system did not happen, as Mr Nuno Miguel Cabral sold the business to the current owner. (This happened at the early stages of 2016 and we are now practically half way through the year 2016).
7. To this present day the live music from what is now "O Castelo LTD" Trading at: "O Castelo 988-992 Harrow Road London NW10 5NT", is played too loud. To the point where no one can sleep. I have a daughter who is 15 years old, who needs to study and rest so that she may go to school with a fresh and sharp mind and I have to work over the weekend periods. Many times I go to work without having slept at all overnight due to the noise emanated from "O Castelo 988-992 Harrow Road London NW10 5NT". Due to the noise emanated from "O Castelo 988-992 Harrow Road London NW10 5NT" I go to work with an accumulated sense of tiredness and stress.
8. My bedroom is [REDACTED] "O Castelo 988-992 Harrow Road London NW10 5NT" Kitchen. Due to there not being any type of insulation between "O Castelo 988-992 Harrow Road London NW10 5NT" and "1E Back Greyhound Road NW10 5QH", I hear pots and pans clinking and clunking, as well the conversations between people in the kitchen [REDACTED] as if they are in the bedroom with me. This cruel torment starts from early morning and only finishes in the late hours of the following morning.
9. There is also a door in "O Castelo 988-992 Harrow Road London NW10 5NT" kitchen which grants access to a rear courtyard, that is causing the grout of kitchen tiles to fall of the wall as that door is continually slammed shut (the apartment shudders every time that door is closed).

It is for these reasons that I oppose the granting of a New Premises Licence for: "O Castelo LTD" Trading at: O Castelo 988-992 Harrow Road London NW10 5NT. This objection is so that I and my family may have peace within my own home.

I wish this objection to be taken seriously, principally because we are talking not only of a couple, but also about a minor, who is my daughter and she needs to be well.

For the reasons of the proximity of ourselves and the staff; owner; clients of "O Castelo 988-992 Harrow Road London NW10 5NT" we need to have our personal details removed, so that we may remain anonymous. We do not wish there to be reprisals from interested parties on behalf of "O Castelo 988-992 Harrow Road London NW10 5NT" towards us, because of our objection to the granting of a licence for live music.

I would like to be kept informed throughout the entire process of the application of a New Premises Licence for: "O Castelo LTD" Trading at: O Castelo 988-992 Harrow Road London NW10 5NT. By Brent Council. I look forward to hearing back from you.

Yours Sincerely

[Redacted signature]

[Redacted signature]

[Redacted signature]